

Getting Started with Aimyze Agents

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1. Introduction

Welcome to Aimyze! This guide will walk you through the initial setup and deployment of your first autonomous AI agent. Aimyze provides an enterprise-grade agentic AI platform that integrates seamlessly with your existing IT infrastructure to deliver intelligent, autonomous operations.

Unlike traditional automation tools, Aimyze agents can perceive, reason, decide, and act independently - transforming your enterprise systems into intelligent, self-optimizing operations without replacing your existing investments.

2. Prerequisites

Before beginning the deployment process, ensure you have the following:

2.1 Technical Requirements

- Active subscription to Aimyze platform (Starter, Professional, or Enterprise tier)
- Designated point of contact with administrative access to target systems
- Network connectivity between Aimyze cloud services and your enterprise systems
- API access or integration credentials for systems to be connected (e.g., ServiceNow, SAP, SCADA)
- Secure VPN or private connectivity for on-premise system access (if applicable)

2.2 Organizational Requirements

- Identified use case and success criteria
- Stakeholder alignment on deployment scope
- Designated internal project lead
- Access to subject matter experts for domain-specific configuration

3. Deployment Process Overview

All Aimyze agent deployments are conducted by the Aimyze implementation team or our authorized partners. This ensures enterprise-grade quality, security compliance, and optimal configuration for your specific environment.

3.1 Phase 1: Discovery & Planning (Week 1)

- Kickoff meeting with Aimyze implementation team
- Technical architecture review and integration mapping
- Data source identification and access provisioning
- Success metrics definition and baseline measurement
- Deployment timeline and milestone agreement

3.2 Phase 2: Configuration & Integration (Week 2-3)

- System connector setup and authentication configuration
- Data pipeline establishment and validation
- Agent configuration based on use case requirements
- Business rule and workflow definition
- Initial testing in sandbox environment

3.3 Phase 3: Testing & Validation (Week 3-4)

- User acceptance testing (UAT) with customer team
- Performance benchmarking and optimization
- Security validation and compliance checks
- Training sessions for operational teams
- Documentation and runbook handover

3.4 Phase 4: Go-Live & Hypercare

- Production deployment with controlled rollout
- Real-time monitoring and alert configuration
- 30-day hypercare support with dedicated resources
- Performance review and optimization recommendations

4. Your Responsibilities

To ensure successful deployment, customers are responsible for:

- Providing timely access to required systems and data sources
- Assigning a dedicated project lead and technical contacts
- Participating in scheduled meetings and review sessions
- Completing UAT within agreed timelines
- Providing feedback and approvals at defined milestones
- Ensuring internal stakeholder alignment and change management

5. Support During Deployment

Throughout the deployment process, you will have access to:

- Dedicated implementation manager as single point of contact
- Technical support via email and phone during business hours
- Access to Aimyze documentation portal
- Weekly status updates and progress reports

6. Next Steps

To initiate your Aimyze deployment:

1. Contact your Aimyze account manager or sales representative
2. Complete the technical readiness assessment
3. Schedule kickoff meeting with implementation team
4. Begin discovery phase

7. Contact Information

For questions or to begin your deployment:

Email: support@aimyze.com

Sales: sales@aimyze.com

Documentation: docs.aimyze.com

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